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Pearson Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: Pearson Access

Report Date: 4/20/2022

Product Description: Pearson Access is a web-based assessment management system for K-12 education interim and high-stakes assessments. Pearson Access allows the import of student data using automated and manual mechanisms allowing administrators and other users to add students to sessions, manage those sessions and track testing statuses. When testing is complete, Pearson Access can be used
to view assessment results data and export reports.

Contact Information: accessibility@pearson.com

Notes: This report documents the accessibility conformance as of the date of this report.

Evaluation Methods Used: Evaluations were conducted by trained Accessibility Quality Assurance Engineers and included both automated and manual testing. Quality Assurance Engineers who are native users of blindness technologies participated in the evaluation. Current testing was conducted in Chrome browser v.88 on Win 10.0.18363. Assistive technology used during the evaluation included NVDA 2020.2 and a refreshable braille display.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Partially Supports	Pearson Access supports text alternatives for non-text content, including controls, input, sensory content, and images. Exceptions: Across the platform there are two instances where graphic images are decorative only but are not properly hidden from assistive technology. Some images lack meaningful alternative text of "clickable getting image description."
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Supports	Pearson Access supports alternatives for video-only and audio-only content.
1.2.2 Captions (Prerecorded) (Level A)	Does Not Support	Help videos do not contain descriptive audio and the closed captions are not accessible to screen readers.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Supports	Pearson Access supports alternatives for time-based media/ prerecorded video.
1.3.1 Info and Relationships (Level A)	Does Not Support	Most screens in this platform are either missing a heading structure or have non-standard heading structures. Exceptions: Many controls are either mislabeled or not labeled. Tables do not contain proper markup. Digital PDFs are not properly tagged. Headings are used for style and lack correct structure, or are missing entirely.
1.3.2 Meaningful Sequence (Level A)	Supports	Pearson Access presents content in a meaningful order.
1.3.3 Sensory Characteristics (Level A)	Supports	Pearson Access does not rely on sensory information alone to convey meaning.

Criteria	Conformance Level	Remarks and Explanations
1.4.1 Use of Color (Level A)	Partially Supports	Most of Pearson Access does not rely on color alone to convey information. Exception: Icons are displayed in red or green, depending on status. There are some graphs and links that use only color to express meaning.
1.4.2 Audio Control (Level A)	Supports	Pearson Access does not play audio or any multimedia automatically.
2.1.1 Keyboard (Level A)	Does Not Support	Some components within Pearson Access are missing from the tab order and cannot be operated using the keyboard.
2.1.2 No Keyboard Trap (Level A)	Supports	Pearson Access does not have any keyboard traps.
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Not Applicable	Pearson Access does not require this capability for operation.
2.2.1 Timing Adjustable (Level A)	Supports	Pearson Access does not have any timing mechanisms that would need adjustments.
2.2.2 Pause, Stop, Hide (Level A)	Supports	Pearson Access does not use moving or blinking content. Pearson Access does not use auto-updating that starts automatically or is presented in parallel with other content
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	Pearson Access does not use flashing content.
2.4.1 Bypass Blocks (Level A)	Supports	Pearson Access provides "skip to" content links.
2.4.2 Page Titled (Level A)	Does Not Support	All pages in Pearson Access do not have unique page titles.
2.4.3 Focus Order (Level A)	Does Not Support	There are several pages within Pearson Access where the initial focus is not correctly placed and/or the correct tab order is missing.
2.4.4 Link Purpose (In Context) (Level A)	Partially Supports	Some links on the Pearson Access main dashboard are not specific enough to determine their purpose in context.
2.5.1 Pointer Gestures (Level A 2.1 only)	Not Applicable	Pearson Access does not require users to make specific finger or cursor gestures.

Criteria	Conformance Level	Remarks and Explanations
2.5.2 Pointer Cancellation (Level A 2.1 only)	Not Applicable	Pearson Access does not activate functions on the down-click or down-tap.
2.5.3 Label in Name (Level A 2.1 only)	Supports	All occurrences of programmatic labels for elements match with the label that the user sees.
2.5.4 Motion Actuation (Level A 2.1 only)	Not Applicable	Pearson Access does not utilize any motion interactions.
3.1.1 Language of Page (Level A)	Supports	Pearson Access uses language attributes.
3.2.1 On Focus (Level A)	Supports	Elements in Pearson Access do not change when they receive focus.
3.2.2 On Input (Level A)	Supports	Elements in Pearson Access do not change when they receive input.
3.3.1 Error Identification (Level A)	Supports	Pearson Access clearly identified input errors.
3.3.2 Labels or Instructions (Level A)	Partially Supports	Some input fields lack clear instruction and clear labels. There are some graphs with unlabeled or unclear links and buttons, and a search field that contains an unlabeled button.
4.1.1 Parsing (Level A)	Supports	Pearson Access conforms to proper markup semantics.
4.1.2 Name, Role, Value (Level A)	Partially Supports	Many pages within Pearson Access support making the name, role and value of elements available to assistive technology. However, in some cases when there are expandable and collapsible elements the change in state is not announced to assistive technology.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	There is no live media used in Pearson Access. Everything is prerecorded.
1.2.5 Audio Description (Prerecorded) (Level AA)	Supports	Pearson Access supports alternative video files with audio description built into the audio track.
1.3.4 Orientation (Level AA 2.1 only)	Supports	Content is not restricted to any mobile display orientations.

Criteria	Conformance Level	Remarks and Explanations
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Supports	Pearson Access allows autocomplete to simplify the user input process where it is applicable.
1.4.3 Contrast (Minimum) (Level AA)	Does Not Support	There are many pages within Pearson Access that contain text that lacks sufficient contrast against the background.
1.4.4 Resize text (Level AA)	Supports	Text in Pearson Access can be resized to at least 200 percent without loss of content or functionality
1.4.5 Images of Text (Level AA)	Supports	Pearson Access does not use images of text.
1.4.10 Reflow (Level AA 2.1 only)	Does Not Support	Zooming content or viewing in mobile layouts is not responsive, requires horizontal scrolling, at 200% magnification and above. Content responds correctly up to and including 200%. At 250% the menu banner will no longer scroll so the viewing area is very small. At 300% scrolling does not function.
1.4.11 Non-text Contrast (Level AA 2.1 only)	Partially Supports	Visual elements of user interface components and informational graphical objects meet or exceed the minimum contrast required. Exception: In the Navigation menu, the focus indicator does not have sufficient color contrast.
1.4.12 Text Spacing (Level AA 2.1 only)	Supports	Pearson Access content uses adequate text spacing.
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Supports	Pop-up content does not prevent user access to other page content, and users have adequate access to pop-up content.
2.4.5 Multiple Ways (Level AA)	Supports	Pearson Access offers several ways to find pages.
2.4.6 Headings and Labels (Level AA)	Supports	Pearson Access uses clear headings and labels.
2.4.7 Focus Visible (Level AA)	Partially Supports	Most pages within Pearson Access have a visible focus indicator, however this is missing from the Report Builder page.
3.1.2 Language of Parts (Level AA)	Supports	Pearson Access uses language attributes.
3.2.3 Consistent Navigation (Level AA)	Supports	Pearson Access uses language attributes.
3.2.4 Consistent Identification (Level AA)	Partially Supports	On several pages within Pearson Access buttons are used when they should be links.

Criteria	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion (Level AA)	Does Not Support	Required fields are not clearly identified and required field alerts are not accessible to assistive technology.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	Pearson Access allows the reversal of data submissions and allows users to review and resubmit data if needed.
4.1.3 Status Messages (Level AA 2.1 only)	Partially Supports	Status messages are promptly displayed or communicated to the user. Exception: After saving, a success message displays but the message is not automatically read aloud by screen readers.

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